



Collective Impact Board

Update for 26 and 27 November 2022

There is power in teamwork, by working together collectively, lives can be changed. The following hadiths highlight the importance of working together as one to fulfil the needs of others.

عَنِ النَّبِيِّ صَلَّى اللَّهُ عَلَيْهِ وَسَلَّمَ قَالَ " إِنَّ الْمُؤْمِنَ
لِلْمُؤْمِنِ كَالْبُنْيَانِ، يَشُدُّ بَعْضُهُ بَعْضًا ". وَشَبَّكَ
أَصَابِعَهُ.

The Prophet (ﷺ) said, "A faithful believer to a faithful believer is like the bricks of a wall, enforcing each other." While (saying that) the Prophet (ﷺ) clasped his hands, by interlacing his fingers.

Sahih al-Bukhari

عَنْ النُّعْمَانَ بْنِ بَشِيرٍ قَالَ قَالَ رَسُولُ اللَّهِ صَلَّى
اللَّهُ عَلَيْهِ وَسَلَّمَ مَثَلُ الْمُؤْمِنِينَ فِي تَوَادُّهِمْ
وَتَرَاحُمِهِمْ وَتَعَاطُفِهِمْ مَثَلُ الْجَسَدِ إِذَا اشْتَكَى مِنْهُ
عُضْوٌ تَدَاعَى لَهُ سَائِرُ الْجَسَدِ بِالسَّهْرِ وَالْحُمَّى

The parable of the believers in their affection, mercy, and compassion for each other is that of a body. When any limb aches, the whole body reacts with sleeplessness and fever.

Sahih al-Bukhari

بِسْمِ اللَّهِ الرَّحْمَنِ الرَّحِيمِ

شكراً جزيلاً Shukran Jazeelan

Thank you to everyone who has provided feedback or supported our work.

We really appreciate and value this feedback and support for our efforts as we continue to deliver our work programme.

جَزَاكُمُ اللَّهُ خَيْرًا

May Allah reward you with goodness

Our Vision

Reinforce a 'strong, cohesive, informed community'

Our Mission

To agree on a specific work programme to provide ongoing wrap-around services to affected whānau, survivors and witnesses.

Our two key aims

- 1 To provide advice and recommendations to the Kaiwhakaoranga Service ('the Service'), partners and other agencies on wrap-around services to support the needs of the community (e.g., health, education).
- 2 Create a best practice guide that can help inform wrap-around services and support should a tragedy of this nature happen again.



The Collective Impact Board

The Collective Impact Board was established 25 May 2021 in line with Recommendation 26 of the Royal Commission of Inquiry into the Terrorist Attack on Two Christchurch Mosques.

Recommendation 26: Investigate establishing a Collective Impact Network and Board or other relevant mechanism that enables Public sector agencies, non-government organisations and affected whānau, survivors and witnesses to agreed a specific work programme to provide ongoing wrap-around services to affected whānau, survivors

عَنْ أَنَسِ بْنِ مَالِكٍ قَالَ، قَالَ رَسُولُ اللَّهِ -صلى الله عليه وسلم- « إِنْ قَامَتِ السَّاعَةُ وَبِيَدِ أَحَدِكُمْ فَسِيلَةٌ فَإِنْ اسْتَطَاعَ أَنْ لَا يَقُومَ حَتَّى يَغْرِسَهَا فَلْيَفْعَلْ » ، وفي رواية « إِنْ قَامَتْ عَلَى أَحَدِكُمُ الْقِيَامَةُ وَفِي يَدِهِ فَسِيلَةٌ فَلْيَغْرِسَهَا » .

مسند الامام احمد بن حنبل

"If the Day of Resurrection were established upon one of you, while he has in his hand a sapling (small plant), then let him plant it".

Ahmad

How does the Board escalate themes?

Operational Level

- 1** MSD reviews the theme(s) to see if they can resolve it at an operational level within existing policy and guidelines. This includes gaining input from the wider Kaiwhakaoranga Operational Group. *If unresolved, the Secretariat for the Board will escalate the theme to the Policy Level.*

Policy Level

- 2** The theme was unable to be resolved at an operational level because of current policy settings and guidelines. The theme is sent to the MSD policy team to connect in the right policy people from the relevant agencies the theme relates to. The relevant policy team will work through the theme and provide a response to the Board. *If unresolved, the theme may require a law or legislative change. The Board will decide if they want to escalate the theme to this level.*

Legislation Level

- 3** The theme is unable to be resolved by a policy response and requires a law change to alter the outcome. There is no guarantee this will result in a legislative change; however, this is the final point of escalation.

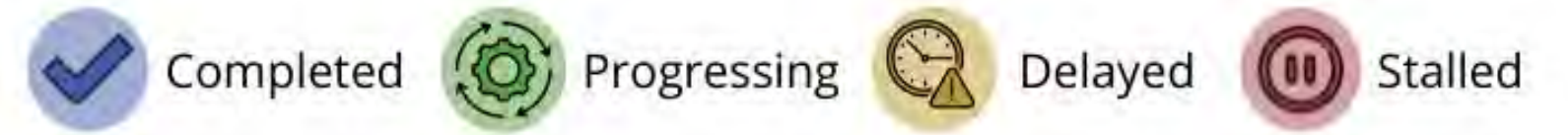
What has the Board been doing?

Since May this year the Board has:

- Held four (4) board meetings
- Been working through over 35 themes
- Submitted over ten (10) information requests to agencies
- Started working on the best practice guide



Work Programme Service Recommendations



Nine (9) out of ten (10) recommendations to the Kaiwhakaoranga Service have been completed.

	Theme	Recommendation	Status	Explanation Update
1	Housing	There has been an increase in the number of families with housing issues, the Board recommends recruiting housing broker expertise to join the Service.		The approach agreed is that the Service will use existing skills within the team to strengthen relationships with private landlords to open up further housing opportunities.
2	Health	Recommend the Service works with whānau to ensure everyone in the service has a General Practitioner.		The Service has implemented this and will continue making this an area of focus.
3	Employment	Recommend the Service works with whānau to ensure everyone in the service has a General Practitioner.		The Service has implemented this and will continue making this an area of focus.
4	Immigration	Recommend the Service puts a monthly report together on Immigration needs and progress, so the Board has a better understanding of the complexities and gaps.		The Board agreed to the Service providing a quarterly update on immigration needs and progress. It is anticipated the Board will receive an update in November 2022.
5	Immigration	Recommend the Service meets with Immigration to discuss the complexities and gaps and then update the Board on the outcome of this meeting.		The Service met with Immigration and provided an update to the Board in July 2022 [see also Recommendation 4].

Work Programme Service Recommendations



Completed



Progressing




Delayed



Stalled

Theme	Recommendation	Status	Explanation Update
6 Employment	Recommend that the Service runs CV, cover letter, job search and interview skills workshops for job seekers.		The Service has developed a work preparation programme and regularly runs these sessions for the affected community.
7 Social	Recommend that the Service compiles a list of social engagement opportunities to share with people in the Service to help increase awareness of opportunities to join community and sporting groups.		The Service compiled a resource for Case Managers to use and is now showcasing events and activities through the six-weekly <u>Kaiwhakaoranga Pānui</u> (newsletter).
8 Education	Recommend that the Service starts engaging with people now on their study plans for Semester Two.		This has been completed and the Service is working on study planning for 2023. Study information is also shared with the affected community through the Kaiwhakaoranga Pānui.
9 Insights	Recommend that the Service provides more insights to the Board on general themes impacting the community.		The Service has provided high level insights to the Board where possible whilst protecting the privacy of individuals in the Service.
10 Education	Recommend that the Service gathers more information on school attendance for children and general themes that may be preventing them from attending school.		The Service gathered further information on school attendance, which showed that this community has higher attendance rates than Canterbury and New Zealand.



Thank you for listening, we now have some time to hear your views about themes affecting the community